



FARM SHARE MEMBERSHIP Terms of Service Agreement

SHARE CONTENTS

We PROMISE...

Tillow Acres Farm (TAF) will do its best to naturally and organically grow fresh produce; including vegetables, fruits and berries, culinary herbs, and value-added items for each share distribution.

You PLEDGE...

As a member I understand my share will include an assortment of several items, depending on what is maturing at any given time through the season on the farm and quantities available. I'm aware TAF is presently not a certified organic farm yet understand it maintains practices and methods to transition toward an organic, regenerative farm.

We PROMISE...

TAF will make every effort to select, grow, harvest and distribute a wide variety of produce, of organic and heirloom varieties, most enjoyed and appreciated by its farm members.

You PLEDGE...

As a member, I understand that TAF will want my feedback and opinions on share items and will do my best to provide it. I understand my shares are not personalized, and members are not guaranteed any particular produce type or quantity, due to the risks of farming of which are subject to outside of anyone's control; such as seed variety storages, unfavorable weather conditions, insect pressure, and disease.

PICK-UP / DELIVERY

We PROMISE...

TAF will accommodate its members' request to 'run late' or change a scheduled pick-up or delivery day/time when made within the guidelines of TAF's Pick-up / Delivery Policy.

You PLEDGE...

As a member, I acknowledge I have read and understand [TAF's Pick-up / Delivery Policy guidelines](#) should I need to make alternative arrangements to my pick-up or delivery schedule.

CONTENT or BOX QUALITY ISSUES

We PROMISE...

TAF will make every attempt to take care to harvest, pack and carefully inspect each and every item in our members' Share box. If an issue due to an item being damaged or having poor quality arises, we will work to provide credit toward adding additional produce to the following scheduled Share box, or an immediate replacement for the item as quickly as possible.

You PLEDGE...

As a member I understand that vegetables, fruits, berries and herbs grown organically and naturally may not always be exactly uniform in size, or look cosmetically "perfect" week to week. If I find a problem due to an item being damaged or of poor quality, I will notify TAF and take a photo of the damaged item to send to TAF to help them understand and prevent future problems. I may notify and send the photo by text (567-674-4631) or by email (farmfresh@tillowacres.com). I acknowledge they have no control over what may happen to the condition of my Share box and its contents once my Share box has been delivered or picked-up without arrangements made to the unpacking, handling and storing of its content in a timely manner. I understand share boxes and bags are reusable and will return or set out my share box/bag on my next scheduled pick-up or delivery.

REFUNDS

We PROMISE...

TAF will accommodate a member's request for a refund when made within the guidelines of the [TAF's Refund Policy](#).

You PLEDGE...

As a member, I acknowledge I have read and understand [TAF's Refund Policy](#) for TAF to honor requests for refunds to be honored.

PAYMENTS

We PROMISE...

TAF will handle our members' personal information and payments received with utmost care to privacy and accuracy. We invoice and collect payments in a timely manner, yet work with all members to find a schedule of payment that fits a member's special need.

You PLEDGE...

As a member, I understand any form of payment returned, unpaid, or unprocessed without prior notice given to TAF, may result in a \$30 returned payment fee. I will call TAF (937-309-0232) asap should a change in my ability to pay my balance due occur.

By making my share payment, I acknowledge I have read and understand this Terms of Service Agreement and agree to all the conditions above, and wish to enroll/purchase a share with Tillow Acres Farm for the upcoming season.